## CSNCA - DOOR AND WINDOW REPLACEMENT RECOMMENDATIONS

The purpose of this document is to help homeowners sort through the options of recommended manufacturers and installers. The information included is partly based on experiences gathered by other homeowners who have already stepped thru this process. It should also be mentioned that some of this material can be considered opinion based but still included to add value to this, sometimes confusing, topic. Special "thank you" to Mike and Karen Colatruglio for dedicating significant time documenting their recent experiences navigating thru this process.

The board believes it is necessary to establish criteria for selecting qualified manufacturers and installers.

To date, the criteria includes:

- Architecturally consistent with existing doors and windows
- White in color
- Qualified installers backed by the manufacturer
- Warranty for a minimum of 15 years
- Competitive Pricing (that was a reason for going with Anderson with integrated blinds)
- Quality product
- Ability to maintain a professional relationship, quick response and problem solving approach to association members who purchase any product

Currently, the board recommends 3 manufacturers for door and window replacement. They are:

- Pella
- Marvin (Ultimate Clad)
- Anderson (A series)

## <u>Pella</u>

Historically, the CSNCA community has opted to use Pella as the manufacturer of choice and Pella served us well up until a few years ago. It seems the company is in some sort of organizational crisis as appointments are being missed and return phone calls aren't happening in a timely manner. However, they still appear to have a very competitive product and the CSNCA board wants to continue their inclusion for now.

**Contact:** Aaron ? (419) 344 – 9167 (sales rep for NW Ohio) Toledo (419) 891 – 9994 Cleveland (216) 292 - 2577

## <u>Marvin</u>

Marvin moved up on the Board's inclusion list because they have a fine reputation for quality doors and windows along with competent installers. To date, Marvin doesn't offer doors with integrated blinds which can be a show stopper if you deem a blind system essential. Note, the contacts below indicated Marvin as their top choice.

**Contact(s):** Sales - Tim Smith (419) 764-9056 (Glass City Window & Door) 6710 W Central Ave Ste 2, Toledo, Ohio 43617-1131) Office phone (419) 517 - 0040

Installation – Ray Schaefer (419) 625 – 2668 (Contractor in Sandusky)

## <u>Anderson</u>

The board has decided that the Anderson A series should be included as a preferred manufacturer. They do offer an integrated blind system and they have a 20 year warranty period. Like Marvin, Ray Schaefer is also qualified to install Anderson products.

**Contact:** Installation – Ray Schaefer (419) 625 – 2668 (Contractor in Sandusky)

Mike Colatruglio and Kevin Quinn are great sources to bounce ideas off of and help answer questions that might arise.

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